



COVER LETTER



TOUY SMITH

**ADDRESS:**

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+ 66 993352348

Dear Sirs

I'm currently living in Bangkok and i'm always open to interesting opportunities in South East Asia, preferably Bangkok - or Thailand. I'm interested in IT development or principal roles in web development, graphic design, customer support, IT support, and customer care.

I'm used to working in a team based environment that brings all strengths and skills of the team for a common greater goal. However, in addition to the strengths of working in a team based environment, the value of the individual is equally as important, the responsibility and quick decision making, and problem solving skills under pressure while maintaining a professional attitude is a key factor also.

I take the value of the task into great detail so nothing is missed throughout the task and double check. I display great attentiveness, patience and consistency, to whatever task I am on. Open to working whenever the company needs me that includes any kind of shift work, work during holidays and even during the middle of the night, to maintain the quality service that the company needs I am there to utilize my skill set to the maximum ability.

I love to work with technology, also love to help people out and solve their issues to the best of my ability. Travelling is a main interest of mine, also the tourism industry as a whole, aviation/airplanes are a major hobby of mine ever since of I was young. Every exploration is a experience I believe and you learn from your explorations and experiences.

A Thai and Canadian dual citizen, speaking native English and Japanese, living in Bangkok Thailand for the last 7 years.

Yours Faithfully



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EXPERIENCE

August 2018 – Present

English Teacher – DADA

Teaching English online to young learners via video call in China.

December 2016 – May 2018

CO-Founder - AEROMOTOCYC

Was a Co-Founder of Aeromotocyc specializing in Motorcycle and Automotive services. Handled mostly customer and supplier relations.

Sep 2011 – Mar 2012

Cashier and Stocker - Staples

Shelf Stocking, product quality checking and interacting with customers, sales and cashier work.

Nov2007 – Sep 2009

Designer - Simmiles

Created brand identities and occasionally assisted in web development with in the Simmiles team.

May 2018 – Present

Customer Support – Clubbarter

Handling the customer support nightshift, mostly North American customers. Live Chat, Email and Phone support. Work from home.

Nov 2016 – May 2017

Lead Developer- Adotai

Lead developer handles and maintains all aspects of the app and infrastructure within Adotai. The Lead Developer creates exciting new features for the customers and clients.

Nov 2015 - Mar 2017

CO-Founder – VenVast Limited

Co – Founder of event/venue start up VenVast. The main role that I fulfilled was I was the Front-End Developer at VenVast. My tasks included creating and maintaining IT.

Jun 2008 – Aug 2011

Assistant – Fairbridge Chapel

Assistant Assisted with various maintenance projects and at weddings and other special events in 2008, 2009 2010 and 2011.



EDUCATION

Bangkok University International Collage Bangkok

(2014 to 2018)

International Tourism Management

Tourism management course at BUIC providing a professional foundation into the tourism industry. BA Have gotten

King Mongkut University of Technology

Thonburi Bangkok (2013 to 2014)

Computer Science

Computer Science Fundamentals course at KMUTT, giving a base and insight to the world of IT. 6 months' course.

Frances Kelsey Secondary School

Mill Bay, BC, Canada (2008 to 2012)

High School Diploma

Four years of high school in Canada. Graduated in June of 2012.



SKILLS

HTML	<div style="width: 100%;"></div>
CSS	<div style="width: 100%;"></div>
Javascript	<div style="width: 80%;"></div>
Photoshop CC	<div style="width: 100%;"></div>
Illustrator CC	<div style="width: 90%;"></div>
Customer Service	<div style="width: 95%;"></div>
Marketing	<div style="width: 90%;"></div>
Management	<div style="width: 70%;"></div>
Problem Solving	<div style="width: 90%;"></div>
Time Management	<div style="width: 90%;"></div>



REFERENCES

Mr. Andrey Degtyaruk (Web Developer)

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Email: hlogeon1@gmail.com

Mr. Troy Krahn (Cashier)

Phone: +1 2507438605

Email: trkrahn@shaw.ca

Mr. Gregg Whitehead (English Teacher)

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Mr. Shah Waqas Akhtar (Data Analyst)

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